



March 25, 2010
Via E-File

Mr. Charles L. A. Terreni, Chief Clerk
South Carolina Public Service Commission
Synergy Business Park, Saluda Bldg.
1010 Executive Center Drive, Suite 100
Columbia, SC 29210

RE: Tariff Revision for **Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications**

Dear Mr. Terreni:

Enclosed please find the original copy of this letter submitted on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications. The purpose of this filing is to increase the Non-published listing fee, Non-published Number fee, Trinsic Standard Service, Trinsic Unlimited Service, Trinsic Spectrum Unlimited Service, Trinsic Complete Local, Trinsic Complete Plus, Trinsic Complete Nation, Trinsic Complete Nation II, Trinsic Complete 250, Trinsic Complete 50, Non Published Service. Customer Service was sent via Bill message. The Company respectfully requests an effective date of March 30, 2010.

The following pages are included with this filing:

Preface, 6 th Revised Page 2	Updates Check Sheet
Preface, 4 th Revised Page 3	Updates Check Sheet
Section 4, 1 st Revised Page 5	Increases Non-published listing
Section 4, 1 st Revised Page 8	Increases Non-published Number
Section 6, 3 rd Revised Page 1	Increases Trinsic Standard Service
Section 6, 2 nd Revised Page 2	Increases Trinsic Unlimited Service
Section 6, 1 st Revised Page 4	Increases Trinsic Spectrum Unlimited Service
Section 6, 3 rd Revised Page 18	Increases Trinsic Complete Local & Trinsic Complete Plus
Section 6, 3 rd Revised Page 19	Increases Trinsic Complete Nation
Section 6, 3 rd Revised Page 20	Increases Trinsic Complete Nation II
Section 6, 3 rd Revised Page 21	Increases Trinsic Complete 250
Section 6, 3 rd Revised Page 22	Increases Trinsic Complete 50
Section 6, 2 nd Revised Page 29	Increases Non Published Service

Mr. Charles L. A. Terreni, Chief Clerk
South Carolina Public Service Commission
March 25, 2010
Page 2

Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance with this matter.

Sincerely,



Thomas M. Forte
Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies

TMF/mp

cc: S. Klopach - Matrix
file: Matrix – SC CLEC
tms: SC11002

Customer Notice:

Residential \$1.49 MRC Increase:

Effective no less than thirty days from the date of this invoice, the monthly recurring charge for your plan will increase \$1.49.

Business \$3.00 Spectrum Unlimited MRC Increase:

Effective no less than thirty days from the date of this invoice, the monthly recurring fee for Spectrum Unlimited business calling plans will increase \$3.00.

\$1.00 Non Published Number Fee Increase – Residential and Commercial TPM:

Effective no less than thirty days from the date of this invoice, the monthly recurring charge for optional non-published service will increase \$1.00.

CHECK SHEET

Pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Section	Page	Revision		Section	Page	Revision	Section	Page	Revision
	Title	1 st Rev.		2	16	Original	4	3	1 st Rev.
Preface	1	Original		2	17	Original	4	4	Original
Preface	2	6 th Rev.	*	2	18	Original	4	5	1 st Rev. *
Preface	3	4 th Rev.	*	2	19	Original	4	6	Original
Preface	4	Original		2	20	Original	4	7	Original
Preface	5	1 st Rev.		2	21	Original	4	8	1 st Rev. *
Preface	6	Original		2	22	Original	4	9	Original
1	1	Original		2	23	Original	4	10	Original
1	2	1 st Rev.		2	24	Original	4	11	Original
1	3	Original		2	25	Original	4	12	Original
1	4	Original		2	26	Original	4	13	Original
1	5	Original		2	27	Original	4	14	Original
2	1	Original		2	28	Original	4	15	Original
2	2	Original		2	29	Original	4	16	1 st Rev.
2	3	Original		2	30	Original	4	17	Original
2	4	Original		2	31	Original	4	18	Original
2	5	Original		2	32	Original	4	19	Original
2	6	Original		2	33	Original	4	20	1 st Rev.
2	7	Original		2	34	Original	4	21	Original
2	8	Original		2	35	Original	4	22	Original
2	9	Original		2	36	Original	4	23	1 st Rev.
2	10	Original		2	37	1 st Rev.	4	24	Original
2	11	Original		3	1	Original	4	25	Original
2	12	Original		3	2	Original	4	26	Original
3	1	Original		3	3	Original	4	27	Original
3	2	Original		3	4	Original	5	1	Original
3	3	Original		3	5	Original	5	2	Original
3	4	Original		3	6	Original	5	3	Original
2	13	Original		4	1	Original	5	4	Original
2	14	Original		4	2	Original	6	1	3 rd Rev. *
2	15	Original							

* included in this filing.

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopach

Vice President of Regulatory Affairs and General Counsel

Contact No.: (214) 432-1468

7171 Forest Lane, Suite 700

Dallas, Texas 75230

SC11002

CHECK SHEET, (CONT'D.)

Section	Page	Revision		Section	Page	Revision
6	2	2 nd Rev.	*	7	1	Original
6	3	1 st Rev.		7	2	1 st Rev.
6	4	1 st Rev.	*	7	3	Original
6	5	1 st Rev.		7	4	Original
6	6	Original		7	5	Original
6	7	Original		7	6	Original
6	8	Original		7	7	Original
6	9	Original		7	8	Original
6	10	Original		7	9	Original
6	11	Original		7	11	Original
6	12	Original		7	12	1 st Rev.
6	13	Original		7	13	1 st Rev.
6	14	Original		7	14	1 st Rev.
6	15	Original		7	15	1 st Rev.
6	16	1 st Rev.		7	16	1 st Rev.
6	17	Original		7	17	Original
6	18	3 rd Rev.	*	7	18	Original
6	19	3 rd Rev.	*	7	19	Original
6	20	3 rd Rev.	*	7	20	Original
6	21	3 rd Rev.	*	7	21	Original
6	22	3 rd Rev.	*			
6	23	1 st Rev.				
6	24	1 st Rev.				
6	25	Original				
6	26	Original				
6	27	Original				
6	28	Original				
6	29	2 nd Rev.	*			
6	30	Original				
6	31	Original				

* included in this filing.

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopach
Vice President of Regulatory Affairs and General Counsel
Contact No.: (214) 432-1468
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SCI1002

SECTION 4.0 - BASIC SERVICES AND RATES, (CONT'D.)

4.2 Description of Basic Local Exchange Service (cont'd)

4.2.7 DID Number Groups

	Monthly Recurring <u>Charge</u>	<u>Nonrecurring Charge</u>
20 numbers per group	\$3.75	\$47.50
20 numbers – per additional group	\$3.75	\$14.00

4.2.8 Directory Listings

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>
Primary Listing	\$0.00	\$0.00
Additional Listing	\$1.15	\$9.50
Cross Reference Listing	\$1.15	\$9.50
Extra Line Listing	\$1.15	\$9.50
Foreign Listing	\$1.15	\$9.50
Non-Published Listing	\$2.65 (I)	\$9.50
Non-Listed Number	\$0.75	\$9.50

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopack
Vice President of Regulatory Affairs and General Counsel
Contact No.: (214) 432-1468
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SCI1002

SECTION 4.0 - BASIC SERVICES AND RATES, (CONT'D.)

4.2 Description of Basic Local Exchange Service (cont'd)

4.2.16 Local Digital Service Monthly Recurring Charge

ISDN-PRI – Per D Channel \$100.00

4.2.17 Local Digital Service Nonrecurring Charge

ISDN-PRI – Per D Channel \$2500.00

4.2.18 Optional Features

The optional features, hunting and vanity numbers, are provided at no additional charge to subscribers of Local Digital Service.

4.2.19 Presubscription

A Customer may change their intra and/or interLATA long distance carrier. The Customer will incur a \$5.00 per line, per occurrence charge. A single occurrence can include a change of both the intraLATA and interLATA carriers.

4.2.20 Miscellaneous Charges

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Foreign Exchange Service (Per T)	\$100.00	\$0.00
Service Change Charge	0.00	\$15.00

4.2.21 Directory Listings

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Additional Listing	\$1.50	\$10.00
Extra Line Listing	\$1.50	\$10.00
Foreign Listing	\$3.05	\$10.00
Cross Reference Listing	\$1.50	\$10.00
Non-Listed Number	\$1.50	\$10.00
Non-Published Number	\$2.50 (I)	\$10.00

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopak
Vice President of Regulatory Affairs and General Counsel
Contact No.: (214) 432-1468
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SCI1002

SECTION 6.0 - CURRENT PRICE LIST

6.1 Basic Services and Rates

6.1.1 Network Exchange Bundled Service

A. Trinsic Standard Service (1)**

Package Price for Trinsic Standard Service	
Primary Line, per month	\$62.48 (I)
Secondary Line, per month	\$34.49 (I)
Service Connection Fee, one time charge per line #	
Primary Line	\$69.99
Secondary Line	\$55.00

Trinsic Standard Service includes the following:

1. A monthly allowance of 200 free minutes of interstate and intrastate toll calling. Toll calls are billed in sixty (60) second increments. For toll calls placed away from home, see Trinsic Travel Card in Trinsic's SC Tariff No. 5. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service.

Toll calls within 200 minute allowance	Per minute rate
Direct Dial Access	\$0.00

Toll calls above 200 minute allowance	Per minute rate
Direct Dial Access	\$0.10

2. Local line and unlimited local exchange calling.
3. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling included at no charge.
Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$8.99 per month.
4. [Reserved for Future Use]
5. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature: \$3.00

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

**This option grandfathered effective September 30, 2002 and is available to existing customers only.

(1) This service was formerly known as South Carolina Home Edition – Standard Service.

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopach
Vice President of Regulatory Affairs and General Counsel
Contact No.: (214) 432-1468
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SC11002

SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.1 Network Exchange Bundled Service

B. Trinsic Unlimited Service (1)

Package Price for Trinsic Unlimited

Primary Line, per month	
UNE Zones 1, 2:	\$65.48 (I)
UNE Zone 3:	\$70.48 (I)
Secondary Line, per month	
UNE Zones 1, 2:	\$41.48 (I)
UNE Zone 3:	\$45.49 (I)
New Service Connection Fee, one-time charge, per line [#]	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the myzline.com web site.

This service is for use by Residential Customers for the purpose of individual-to-individual two-way residential voice applications. If the Customer uses Trinsic Unlimited Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling, voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

A. Trinsic Unlimited includes the following:

1. Unlimited toll calling. For toll calls placed away from home, see Trinsic Travel Card in Trinsic's South Carolina Tariff No. 5. Such travel card calls are not included in the monthly toll call allowance for Trinsic Unlimited Service.
2. Local line and unlimited local calling

[#] Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopack
Vice President of Regulatory Affairs and General Counsel
Contact No.: (214) 432-1468
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SCI1002

SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.1 Network Exchange Bundled Service, (Cont'd.)

D. Trinsic Spectrum Unlimited Service (1)

.1 Outbound Service

Primary Line, per month	\$65.99 (I)
Additional Lines, per month:	\$55.99 (I)
New Service Connection Fee, one-time charge, per line [#]	
Per Primary Line:	\$49.99
Per Secondary Line:	\$49.99

.2 Feature Packages

Monthly Rate:	\$4.95
---------------	--------

.3 Toll Free Service

Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.049
Monthly Recurring Charge, Per toll free access line:	\$3.00
Toll Free Service Installation: *	\$20.00
Vanity Toll Free Number Search:	\$9.99

.4 Travel Card Service

Calls are billed in six (6) second increments.

Rate Per Minute:	\$0.049
------------------	---------

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

(1) This service was formerly known as Business Simplicity Service.

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopack
Vice President of Regulatory Affairs and General Counsel
Contact No.: (214) 432-1468
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SC11002

SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.6 Trinsic Complete Local**

Per line, per month	\$59.98*(I)
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

6.1.7 Trinsic Complete Residential

1. Trinsic Complete Plus**

Trinsic Complete Plus, per month	\$43.98*(I)
Trinsic Complete Plus with International Option, per month	\$46.98*(I)
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** This service grandfathered effective February 1, 2006 and is available to existing Customers only.

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopach
Vice President of Regulatory Affairs and General Counsel
Contact No.: (214) 432-1468
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SC11002

SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.7 Trinsic Complete Residential (Cont'd)

.2 Trinsic Complete Nation **

Trinsic Complete Nation, per bundle, per month	\$76.48*(I)
Trinsic Complete Nation with International Option, per bundle, per month	\$79.48*(I)
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** This service grandfathered effective February 1, 2006 and is available to existing customers only.

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopack
Vice President of Regulatory Affairs and General Counsel
Contact No.: (214) 432-1468
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SC11002

SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.7 Trinsic Complete Residential (Cont'd)

3. Trinsic Complete Nation II**

Trinsic Complete Nation II, per bundle, per month \$73.98*(I)

Trinsic Complete Nation II with International Option, \$76.98*(I)
per bundle, per month

Primary Service Connection Charge, per line \$69.99

Secondary Service Connection Charge, per line \$55.00

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** This service grandfathered effective February 1, 2006 and is available to existing customers only.

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopach
Vice President of Regulatory Affairs and General Counsel
Contact No.: (214) 432-1468
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SC11002

SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.7 Trinsic Complete Residential (Cont'd)

4. Trinsic Complete 250**

Trinsic Complete 250, per bundle, per month	\$68.98*(I)
Trinsic Complete 250 with International Option, per bundle, per month	\$71.98*(I)
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls over 250 minutes and other long distance services will be charged as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** This service grandfathered effective February 1, 2006 and is available to existing customers only.

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopach
Vice President of Regulatory Affairs and General Counsel
Contact No.: (214) 432-1468
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SCI1002

SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.7 Trinsic Complete Residential (Cont'd)

.5 Trinsic Complete 50**

Trinsic Complete 50, per bundle, per month	\$58.98*(I)
Trinsic Complete 50 with International Option, per bundle, per month	\$61.98*(I)
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls over 50 minutes and other long distance services will be charged as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** This service grandfathered effective February 1, 2006 and is available to existing customers only.

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopach
Vice President of Regulatory Affairs and General Counsel
Contact No.: (214) 432-1468
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SCI1002

SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.2 Miscellaneous Services and Rates, (Cont'd.)

6.2.9 Directory Listing Service

	Per Month
Primary Listings	\$0.00
Change in Primary Listing	
Business, each	-----
Residence, each	-----
Additional Listings	
Business, each	\$1.20
Residence, each	\$2.30
Nonlisted Service	
Business, each	\$1.60
Residence, each	\$3.50
Nonpublished Service	
Business, each	\$3.00 (I)
Residence, each	\$6.50 (I)
Foreign Listing	
Business, each	\$1.20
Residence, each	\$1.20
Cross Reference Listing	
Business, each	\$1.20
Residence, each	\$1.20
Alternate Listing	
Business, each	\$1.20
Residence, each	\$1.20
Toll-Free Directory Listing	
Business, each	\$15.00
Residence, each	N/A
Straight Line Under Listings	
Business, each	\$2.00
Residence, each	n/a
Captions and Subcaptions Listings	
Business, each	\$2.00
Residence, each	n/a

For nonrecurring charges associated with a customer-initiated change in a directory listing, see Section 10.2.1 of this tariff.

Issued: March 25, 2010

Effective: March 30, 2010

Issued by:

Scott Klopach
Vice President of Regulatory Affairs and General Counsel
Contact No.: (214) 432-1468
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SCI1002